



Oceanside Schools
Anchored Together
BY PURPOSE, PASSION, AND PEOPLE

Emergency Communication Protocols

By law, all schools have detailed safety plans and conduct regular drills. We work closely with safety experts including the fire and police departments to make sure that our plans align with best practices. We review these plans periodically and, since no two situations are alike, we discuss our potential responses in depth.

Communication with parents is a vital part of every plan. Our first priority, however, is the safety and well-being of our students and staff. In an unfolding situation, we may not have staff available to take phone calls from parents.

Please know that we will provide timely and accurate information to you in one of several ways:

Robo Call – A message will go out to the entire district at once via voice, text and email. The more avenues we have to reach you, the more likely you will receive the message quickly.

Robo calls are reserved for situations in which parents require immediate information and/or need to take action such as when we close schools for weather-related reasons. Therefore, if you receive a Robo call from the school district, it will contain information you need to know.

Email and Website Posts – We will send an email to all parents and will post on our website to inform you of situations that are not emergencies, require no action from you, yet are important for you to know.

Phone call or email – Your child's teacher, principal or other staff member will personally call or email you in situations specific to your child e.g. picking up a child who is ill, informing you of a significant school bus delay, etc.

Should you hear from a friend, via the grapevine or on social media about a school or district-related situation, we ask you to check your phone and email for messages from us and visit our website for the most accurate and up-to-date information.